ACTION RESEARCH LEADS TO...

- findings shaped our capacity building programmes
- held a policy dialogue with local administration as part of Zero Waste Week
- held two city dialogues on public bus service
- data from the study are cited constantly
- organization has renewed contact with its members
- shared study findings with our members
- first time traders have data they feel are their own
- dialogue meetings were held with county authorities
- findings used to negotiate for greater recognition

Informal Economy Monitoring Study (IEMS)
...CONCRETE OUTCOMES

- Municipal Corporation accepted our design for vending platforms
- Market leaders actively influenced budget allocations
- Study participants later attended law training
- There is a considerable reduction in harassment of street vendors
- We have more public buses and better service
- Able to quote study findings with confidence
- We got a direct entry point with the new chairman of the agency
- Government allocated 75 million rupees for women’s economic empowerment
- Signed an agreement called the National Alliance for Inclusive Recycling
- Helped generate a sense of community

Ahmedabad / Accra / Bangkok / Belo Horizonte / Bogotá / Lima / Nakuru / Pune / Lahore / Durban